



"Experience the Quality"

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Limited Warranty for Delden Commercial Sectional Doors
General Information

Delden Manufacturing Company warrants to the original purchaser that Delden will repair or replace sections or hardware that is defective in material or workmanship pursuant to the terms of this limited warranty for the period from the date of purchase specified in the Limited Warranty Table on the reverse of the form.

The Delden Limited Warranty extends to normal usage when the commercial sectional door has been installed and maintained in accordance with manufacturer's instructions. The warranty period begins at the time of purchase. Warranty does not apply to any damage or deterioration caused by: abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the door, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the Delden installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Delden.

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing at the address listed below or via email to sales@deldenmfg.com. Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, Delden may, at its discretion, send its agents or personnel to inspect the product before repair, replacement, refund, or payment. Delden may also instruct the purchaser to return the specified item(s) to the nearest Delden facility, shipping prepaid. As a condition of payment to the original purchaser, original purchaser must sign a legal waiver for any warranty payment, product provided or work performed. Response may take up to two weeks from receipt of warranty claim.

KEEP THIS DOCUMENT FOR YOUR RECORDS - DO NOT REMIT

Delden Service Center
3530 N. Kimball Drive
Kansas City, MO 64161
sales@deldenmfg.com

Name of Installation Company _____

Address _____ City _____ State _____ Zip _____

Date of Purchase _____

If Delden determines the item(s) to be defective within the applicable limited warranty period, Delden agrees to repair, replace or refund, at Delden's option, the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPLACEMENT OR REFUND OF ORIGINAL PURCHASE PRICE OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL DELDEN BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S).

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLOSED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

See Reverse Side for
More Information

DELDEN LIMITED WARRANTY TABLE

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

COMMERCIAL SECTIONAL DOORS								
Door Model	Steel							Aluminum
	DTC-2520 DTC-2500	DTC-1350	CDC-2000 CDC-2027	CDC-1380	620-C 624-C 625-C	620-C-I 624-C-I 625-C-I	620-C-S 624-C-S	SSD-3500 SSD-3550
Commercial Paint and Finish Warranty	10 Years	10 Years	10 Years	10 Years	10 Years	10 Years	10 Years	5 Years*
Delamination Warranty	10 Years	10 Years	N/A	N/A	N/A	N/A	N/A	N/A
Windows/Glass	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year
Hardware	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year

*Custom RAL Powder Coat 1 Year Warranty

Limited Warranty for Delden Steel and Aluminum Commercial Doors

Paint System Limited Warranty

If your Delden steel or aluminum commercial door sections rust through because of the paint finish cracking or peeling, Delden warrants to the original purchaser that Delden will repair, replace or refund the original purchase price, at Delden's option, the defective section for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting a Delden steel door not in accordance with the manufacturer's instructions, voids the Paint System Limited Warranty. If repainting your steel commercial sectional door, follow the paint manufacturer's instructions for applying paint in relation to temperature, sunlight, number of coats, etc. Painting a Delden aluminum door voids the Paint System Limited Warranty.

Sections, Parts, Hardware & Springs Limited Warranty

For all Delden steel and aluminum commercial sectional door models, if any section, part, spring or hardware, excluding perimeter seal, is defective in material or workmanship, Delden warrants to the original purchaser that Delden will repair, replace or refund the original purchase price, at Delden's option, the defective item for the warranty period listed in the Limited Warranty table above.

For all Delden commercial sectional door models, if any section, part or hardware, excluding glass, frames, inserts, and perimeter seal, is defective in material or workmanship, Delden will repair or replace it for the warranty period listed in the Limited Warranty table above from the date of purchase to the original purchaser.

For all Delden steel commercial sectional door models, if any window is defective in material or workmanship, Delden will replace or repair the window that is defective for (1) one year from the date of purchase to the original owner. For all Delden aluminum commercial sectional door models, if any insulated or laminated glass is defective in material or workmanship, Delden will replace or repair the window that is defective for (1) one year respectively from the date of purchase to the original owner.